

Geographe Community Landcare Nursery (GCLN) - Terms and Conditions

Issued 01 September 2024

QUOTES

- Requests for quotes are sent to gcln@gcln.org.au and MUST include the **estimated month the order will be collected**.
- Quotes are valid for 30 DAYS from date of issue unless the stock is sold beforehand.
- Prices quoted are Wholesale.
- Minimum quantity for all orders is one full tray (40 plantsx50mm pot size) of each species.
- Seedlings are grown in individual pots, but other types of containers **may** be available on request. A surcharge will apply.
- Plants may be grown from your **own** seed or from special **Provenance**, but a surcharge **may** apply.
- Mixed trays are sold at **Retail** price.

SALES ORDERS

- Orders placed before 1st of November for supply the following year attract an Early Order Discount of 5.00%
- Orders over \$21,000 (ex GST) attract a further Bulk Order Discount of 5.00%
- By submitting your Order, you are agreeing to GCLN's Terms and Conditions.
- Plants are allocated on a first ordered, first supplied basis and are subject to availability.

INVOICES

- Once a quote has been accepted by the customer GCLN will issue a Deposit Invoice for 50% of the value of orders over \$500.00. Orders under this amount will incur one invoice only with the same payment terms as deposits.
- The Deposit Invoice trading terms are strictly 7 days from the date of Invoice unless prior arrangements are made with GCLN.
- Deposits are non-refundable.
- GCLN will contact you when your order is ready for despatch to organise the date of pickup with you. At the same time GCLN will issue an Invoice for the balance of payment, with payment terms strictly 7 days from the date of Invoice, or on collection.
- Your order will remain in the nursery until GCLN has received your final payment.

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CANCELLED ORDERS

- Cancelled orders will forfeit the previously paid DEPOSIT.
- Orders not collected within 14 days of the due date will attract a holding fee of \$5.00 per tray, per week for storage and maintenance.
- Unless you contact GCLN in the interim, the order will return to stock after 60 days.

RETURNS

- Due to plant quarantine protocols, there are no returns of plants after collection.

SHORTAGES

- In the event of stock shortages, GCLN reserves the right to:
- Offer substitute species, subject to agreement by the customer.
- Offer credit against any outstanding balance and/or against future orders. (NB Credit only remains available for the next season (1 year)).
- Refund the difference (by agreement).

POTS AND TRAYS

- Please return all pots and trays to recycling bins in our carpark.

GUARANTEE

- Plants are guaranteed to be true to type, free from weeds and pests and FULL trays/numbers.
- Please contact us if you have any concerns.

ON COLLECTION

- On collection of your order, you will be given a delivery docket listing all plants that have been prepared for despatch. It is up to you or your driver to check that you have the correct quantity and types of plants ordered.