

TERMS AND CONDITIONS

QUOTES

- Requests for quotes should be via **EMAIL** to gcln@gcln.org.au and **MUST include the estimated DATE of PICK UP**
- QUOTES are **valid for 30 DAYS**, unless stock is sold in the meantime.
- Prices quoted are **WHOLESALE**

ORDERS

- Plant orders placed before NOV 1st for supply the following year attract an **EARLY ORDER DISCOUNT of 5%** of the value
- Orders over \$10,500 attract a further **BULK DISCOUNT of 5%**
- **Fill out Order Form on Page 1 when ordering plants and tick and sign your acceptance of our Terms and Conditions.** Email the filled out form to the address above (see QUOTES). **ALL Orders MUST be accompanied by :**
 - **FULL contact details of persons authorised for PAYMENT of invoices**
 - **Full contact details of ALL other parties involved**
 - **LOCATION of project**
 - **Estimated PICK UP DATE**

INVOICING and STATEMENTS

- Once a quote is accepted we will send an **INVOICE** that is due in **30 DAYS from the date of issue** which asks for a 50% deposit for orders over \$500. Note that **DEPOSITS are NON REFUNDABLE**
- The **BALANCE** of the invoice total will be **due in 90 DAYS from date of invoice** unless by arrangement
- GCLN will issue **INTERIM STATEMENTS** in **APRIL** indicating the status of the order, any anticipated shortages or delays in availability, and possible substitutions.

WHOLESALE

- **MINIMUM** quantity for wholesale is one full tray of each species wanted
- Seedlings are grown in **INDIVIDUAL POTS** but other types of containers **MAY** be available on request but a **SURCHARGE** will apply
- Plants may be grown from **YOUR OWN SEED** or from special **PROVENANCE** but a **SURCHARGE** may apply
- **MIXED TRAYS** are sold at **RETAIL** price

COLLECTION

- We **REQUIRE** a **MINIMUM of 14 DAYS** notice of intention to **COLLECT** an order. This allows our Volunteers to ensure correct numbers and quality of all plants collected
- All plants are **GUARANTEED** to be **TRUE TO TYPE**, free from **WEEDS** and **PESTS** and **FULL trays/numbers**
- **FAILURE** to give adequate **NOTICE** of intention to pick up will result in GCLN accepting **NO RESPONSIBILITY** for : -
 - **DEAD** or missing plants
 - **Weed/ Pest infestation**
 - **VARIATION** in plant quality in trays
 - **Rogue species**

CANCELLED ORDERS

- **CANCELLED ORDERS** will **forfeit** the deposit paid.
- Unless by prior arrangement **ORDERS NOT PICKED UP within 14 days** of the due date : -
 - **Will NOT be serviced, maintained or replaced**
 - **WILL attract a HOLDING FEE of \$2 per tray per week of the value per month**
 - **After 60 days orders** will be considered **ABANDONED** and returned to stock.

NO RETURNS

- Due to **PLANT QUARANTINE** protocols, **NO plants may be RETURNED** after collection

SHORTAGES

- In the event of **SHORTAGES** in availability, GCLN reserves the right to:-
 - Offer **SUBSTITUTE** species, subject to agreement by the client
 - Offer **CREDIT** against any outstanding balance and/or against future orders
 - Refund the difference (by agreement)

NB Plants are allocated on a **FIRST ORDERED/ FIRST SUPPLIED** basis, subject to availability. **Please RETURN all empty POTS and TRAYS to recycling bins in our carpark.**